2.7.1 - Student Satisfaction Survey (SSS)

Session: 2023-2024

- i) Survey Report
- ii) Questionnaire
- iii) Action Taken Report

Note: The student satisfaction survey (Student's feedback) is conducted in online mode through college website. Feedback link https://adpcollege.ac.in/student-fb/

After generating OTP using their mobile number, they are provided with the questionnaire; of the feedback survey in the link https://adpcollege.ac.in/student_fb/main.php



STUDENT FEEDBACK REPORT 2023-2024

Anandaram Dhekial Phookan College Nagaon, Assam

STUDENT SATISFACTION SURVEY REPORT 2023-2024 Anandaram Dhekial Phookan College:Nagaon:Assam

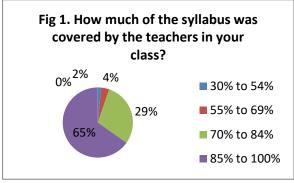
1. Introduction

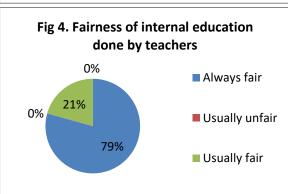
A comprehensive survey was conducted to evaluate the level of student satisfaction during the academic session 2023-2024 at ADP College. The survey aimed to gather valuable insights on students' experiences in various aspects of the college, including physical facilities and infrastructure, quality of student support services, teaching quality, syllabus coverage, communication effectiveness, and adequacy of teaching-learning resources. The survey was conducted between 1st July 2023 and 30th June 2024, the survey utilized an online feedback method, wherein a carefully crafted questionnaire was made available on the college website. A total of 1380 students from both undergraduate (UG) and postgraduate (PG) programs, including B.A, BSc, B.Com, M.A, MSc, etc., actively participated in the survey, providing valuable suggestions and observations to enhance the overall learning experience.

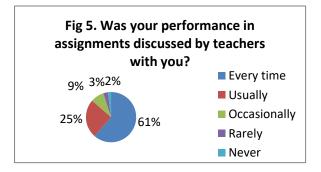
2. Methodology

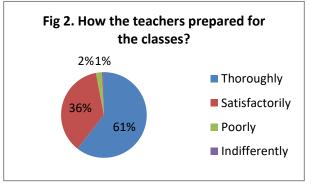
The survey was conducted exclusively through online feedback, leveraging the convenience and accessibility of the college website. The questionnaire consisted of 19 objective questions, thoughtfully designed to cover various dimensions of student satisfaction. Furthermore, an open-ended section allowed students to share their suggestions and observations, providing qualitative insights.

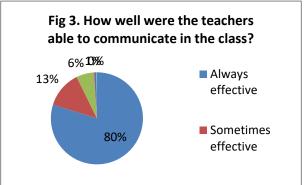
The findings of the survey are presented below though graphical representation.

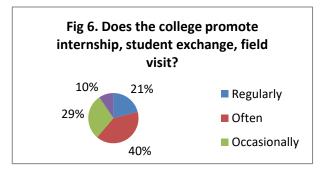


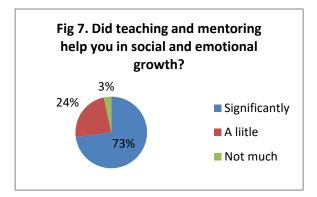


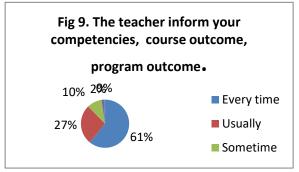


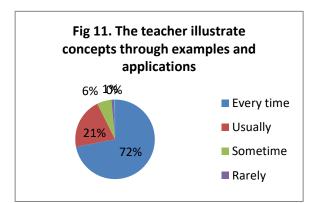


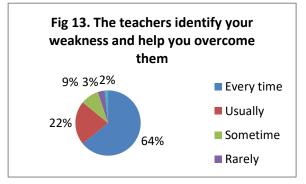


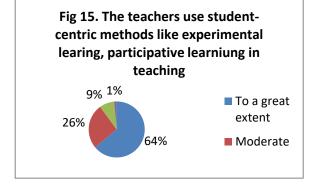


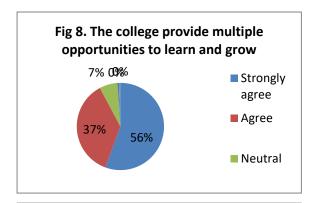


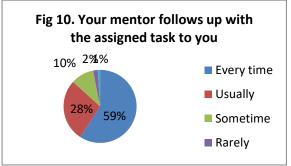


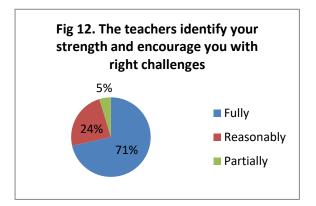


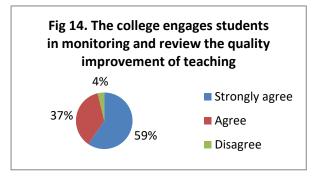


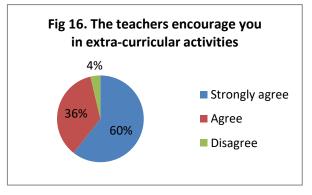


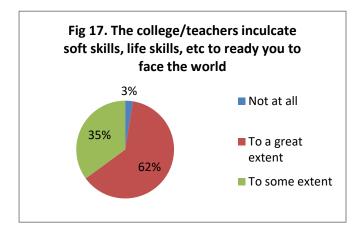


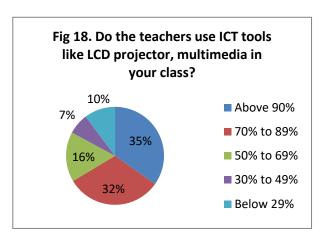


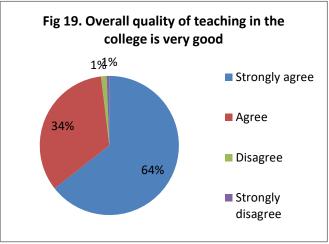












Source: Online survey data

3. Key Findings

The following key insights were extracted from the collected data:

Coverage of Syllabus: The survey indicated that the syllabus coverage at ADP College was deemed satisfactory by the participating students.

Quality of Teaching: The majority of students reported a positive experience regarding the quality of teaching at ADP College.

Effectiveness of Communication: Students expressed satisfaction with the effectiveness of communication channels employed by the college. Faculty-student communication was reported to be clear and accessible, ensuring seamless information flow and timely updates.

Adequacy and Availability of Teaching-Learning Resources: The availability and adequacy of teaching-learning resources received positive feedback from the survey participants. Students acknowledged the college's efforts in providing necessary resources such as textbooks, reference materials, online learning platforms, and technology infrastructure, facilitating their academic progress.

4. Conclusion: The student satisfaction survey conducted at ADP College for the academic session 2023-24 highlighted several positive aspects of the students' experiences. The findings revealed high levels of satisfaction with syllabus coverage, the teachers prepared for the classes, communication effectiveness and

fairness of internal evaluation by teachers, assignments discussed by teachers, student support services and teaching quality.

Students' Suggestions for College Improvement

During the survey, students were given the opportunity to provide their valuable suggestions and recommendations for the upliftment of ADP College. The following are the key suggestions shared by the students in response to the questionnaires:

- **1. Enhancing Laboratory Conditions:** Several science students highlighted the need for improving laboratory conditions. They suggested investing in modern equipment, ensuring sufficient supplies, and maintaining a conducive environment for practical experiments.
- **2. Increasing Smart Classes:** Students expressed a desire for an increased number of smart classrooms. They believed that incorporating technology into the learning process would enhance engagement and enable a more interactive and dynamic educational experience.
- **3. Field Trips and Industrial Visits:** Many students emphasized the importance of practical learning experiences beyond the classroom. They recommended organizing more field trips and industrial visits to provide real-world exposure, industry insights, and hands-on learning opportunities.
- **4. Establishing a Medical Store/Health Centre:** Students pointed out the need for a dedicated medical store or health center within the college premises. They believed that having easy access to essential healthcare services and medicines would ensure the well-being of students and contribute to a healthy campus environment.
- **5. Increasing Availability of Quality Books**: Students expressed a desire for an expanded collection of quality books in both the departmental libraries and the central college library.

These suggestions provided valuable insights into the areas where students felt improvements could be made to enhance their overall learning experience at ADP College. The college administration can consider these recommendations while formulating strategies for future development and growth. By incorporating these suggestions and addressing the concerns raised by the students, ADP College can further elevate its educational standards and create an environment that nurtures academic excellence, practical learning, and overall student well-being.

Co-ordinator IOAC A.D.P. College 5/27/24, 1:51 PM





Online Feedback Questionnaire

College Automation

	Feedback of	f Students, ADP College
	Student Name	Gender
	Student Name	Select Gender
	Class	Semester
	Select Class	Select Semester
	Roll No	Session
	Roll-No	Select Session
_	us was covered by the teach	ners in your class ?
a) 85% to 100%		
b) 70% to 84%		
c) 55% to 69%		
d) 30% to 54%		
e) Below 30%		
2. How the teachers prepa	red for the classes ?	
a) Thoroughly)	
b) Satisfactorily)	
c) Poorly)	
d) Indiffererntly)	
e) Won't teach at all)	
	∕ ners able to communicate in	the class?
a) Always effective		
b) Sometimes effective		
c) Just satisfactorily		
d) Generally ineffective		
e) Poor communication 4. Fairness of internal eval	luation done by the teachers	c c
a) Always fair	\	5.
)	
b) Usually fair)	
c) Sometimes unfair		
d) Usually unfair)	
	n assignments discussed by	y the teachers with you ?
a) Every time		
b) Usually		
c) Occasionally		
d) Rarely		
e) Never		
6. Does the college promo	te internship, student excha	ange, field visit?
a) Regularly		
b) Often		
c) Occasionally		
d) Never		
	ring help you in social and e	emotional growth ?

a) Significantly

b) A little
c) Not much
8. The college provides multiple opportunities to learn and grow.
a) Strongly agree
b) Agree
c) Neutral
d) Disagree
e) Strongly disagree
9. The teachers inform your competencies, course outcome, program outcome.
a) Every time
b) Usually
c) Sometime
d) Rarely
e) Never
10. Your mentor follows up with the assigned task to you.
a) Every time
b) Usually
c) Sometime
d) Rarely
e) Never
11. The teachers illustrate concepts through examples and applications.
a) Every time
b) Usually
c) Sometime
d) Rarely
e) Never
12. The teachers identify your strength and encourage you with right challenges.
a) Fully
b) Reasonably
c) Partially
13. The teachers identify your weaknesses and help you overcome them.
a) Every time
b) Usually
c) Sometime
d) Rarely
e) Never
14. The college engages students in monitoring and review the quality improvement of teaching.
a) Strongly agree
b) Agree
c) Disagree
15. The teachers use student-centric methods like experimental learning, participative learning in teaching.
a) To a great extent
b) Moderate
c) Very little
d) Not at all
16. The teachers encourage you in extra-curricular activities.
a) Strongly agree
b) Agree
c) Disagree

5/27/24

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17. The college/teachers inculcate so	oft skills, life skills etc to ready you to face the world.	
a) To a great extent		
b) To some extent		
c) Not at all		
18. Do the teachers use ICT tools like		
a) Above 90%		
b) 70% to 89%		
c) 50% to 69%		
d) 30% to 49%		
e) Below 29%		
19. Overall quality of teaching in the		
a) Strongly agree		
b) Agree		
c) Disagree		
c) Strongly disagree		
20. Give three suggestions/observations.	ons to improve overall teaching-learning process in the college.	
Suggestions/Observations		
II.		
Suggestions/Observations		
III.		
Suggestions/Observations		
	Submit Feedback	

OFFICE OF THE PRINCIPAL

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ANANDARAM DHEKIAL PHOOKAN COLLEGE

Nagaon (Assam), Pin- 782002 Estd. 1959

Dr. Sadananda Payeng, M.A., Ph.D. Principal & Secretary

Website: www.adpcollege.ac.in e_mail: principaladp@gmail.com

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Mob.: 97066-98333, 94353-17320

Ph.: 03672-358614 (O)

Action Taken Report on Students' Feedback 2023-24

The following action has been taken on the Students' Feedback Analysis Report prepared by IQAC for the session 2023-24:

- The feedback report was shared in the Academic Council meeting and it was resolved that all the Departments will promptly submit their requirements to College Central Library to procure more relevant books in accordance with NEP-2020 syllabus, including books on SEC and MDC courses.
- 2. Renovation of the laboratories of Physics, Chemistry and Zoology Departments is going on.
- 3. Equipments for Science laboratories have been procured to benefit the students.
- 4. Up-gradation of Computer Science Laboratory has been approved by GB.
- 5. Teachers are encouraged to engage in more ICT enabled teaching learning process.
- 6. Hybrid mode of teaching learning environment was proposed.
- 7. More Soft-Skill and Life-Skill trainings were proposed for students.

(Dr. Sadananda Payeng)
Principal

Principal A.D.P. College Nagaon (Assam)