



আনন্দৰাম ঢেকিয়াল ফুকন মহাবিদ্যালয়  
ANANDARAM DHEKIAL PHOOKAN COLLEGE

NAAC accredited with B++ Grade with CGPA 2.94 (3<sup>rd</sup> Cycle)

## 2.7.1 - Student Satisfaction Survey (SSS)

Session: 2022-2023

- i) Survey Report
- ii) Questionnaire
- iii) Action Taken Report

**Note:** The student satisfaction survey (Student's feedback) is conducted in online mode through college website. Feedback link [https://adpcollege.ac.in/student\\_fb/](https://adpcollege.ac.in/student_fb/)

After generating OTP using their mobile number, they are provided with the questionnaire of the feedback survey in the link [https://adpcollege.ac.in/student\\_fb/main.php](https://adpcollege.ac.in/student_fb/main.php)

# **STUDENT FEEDBACK REPORT 2022-2023**

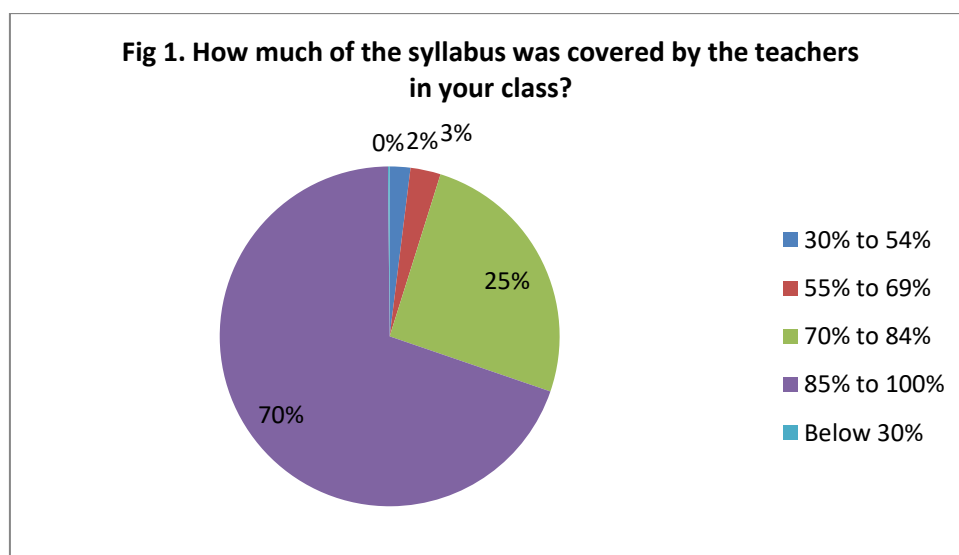
## **1. Introduction**

A comprehensive survey was conducted to evaluate the level of student satisfaction during the academic session 2022-23 at ADP College. The survey aimed to gather valuable insights on students' experiences in various aspects of the college, including physical facilities and infrastructure, quality of student support services, teaching quality, syllabus coverage, communication effectiveness, and adequacy of teaching-learning resources. The survey was conducted between 1<sup>st</sup> July 2022 and 30<sup>th</sup> June 2023, the survey utilized an online feedback method, wherein a carefully crafted questionnaire was made available on the college website. A total of 662 students from both undergraduate (UG) and postgraduate (PG) programs, including B.A, BSc, B.Com, M.A, MSc, etc., actively participated in the survey, providing valuable suggestions and observations to enhance the overall learning experience.

## **2. Methodology**

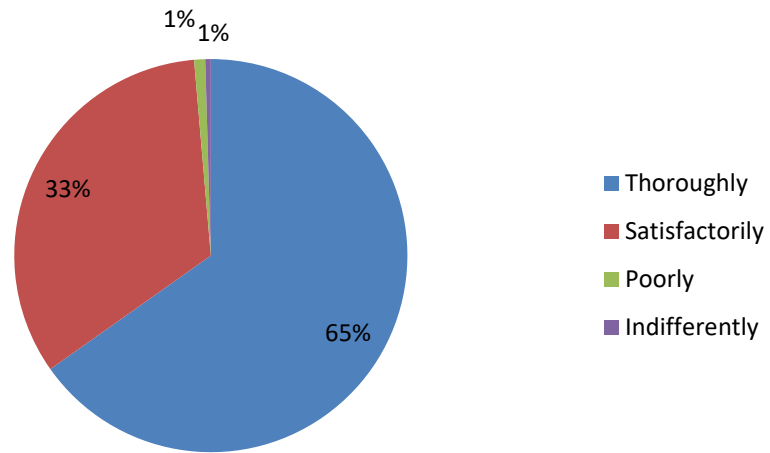
The survey was conducted exclusively through online feedback, leveraging the convenience and accessibility of the college website. The questionnaire consisted of 19 objective questions, thoughtfully designed to cover various dimensions of student satisfaction. Furthermore, an open-ended section allowed students to share their suggestions and observations, providing qualitative insights.

The findings of the survey are presented below through graphical representation.



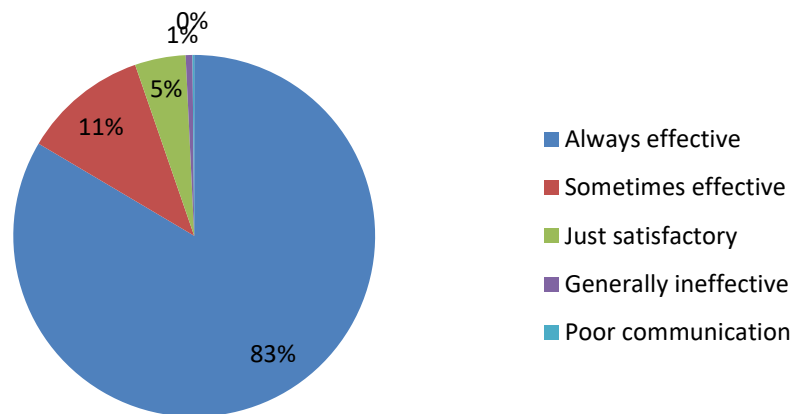
Source: Online survey data

**Fig 2. How the teachers prepared for the classes?**



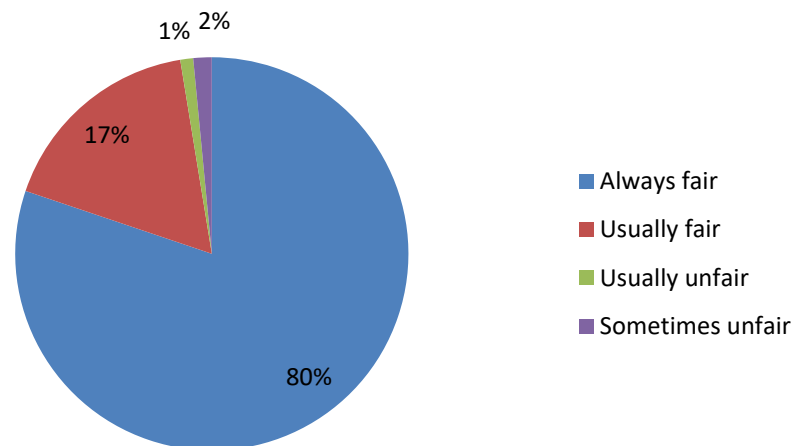
Source: Online survey data

**Fig 3. How well were the teachers able to communicate in the class?**



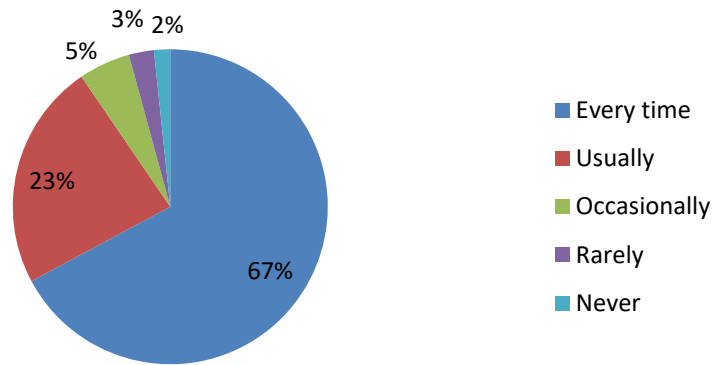
Source: Online survey data

**Fig 4. Fairness of internal evaluation done by teachers**



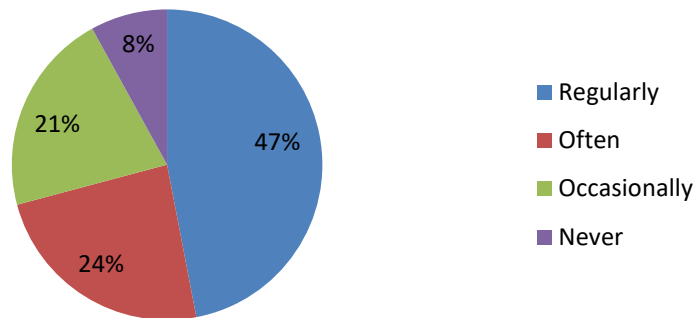
Source: Online survey data

**Fig 5. Was your performance in assignments discussed by teachers with you?**



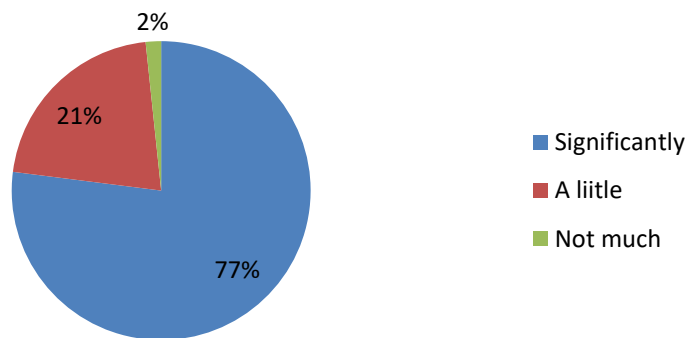
Source: Online survey data

**Fig 6. Does the college promote internship, student exchange, field visit?**



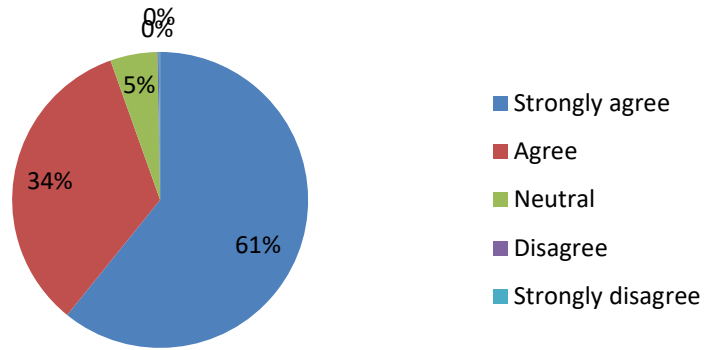
Source: Online survey data

**Fig 7. Did teaching and mentoring help you in social and emotional growth?**



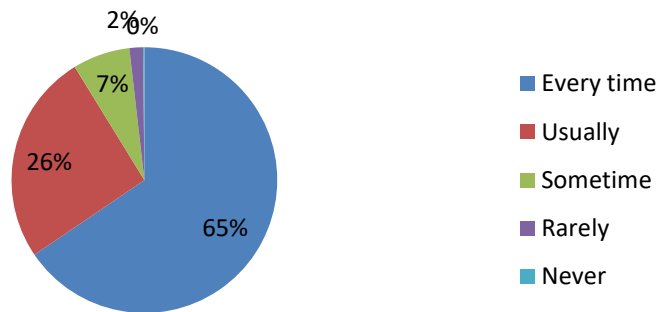
Source: Online survey data

**Fig 8. The college provide multiple opportunities to learn and grow**



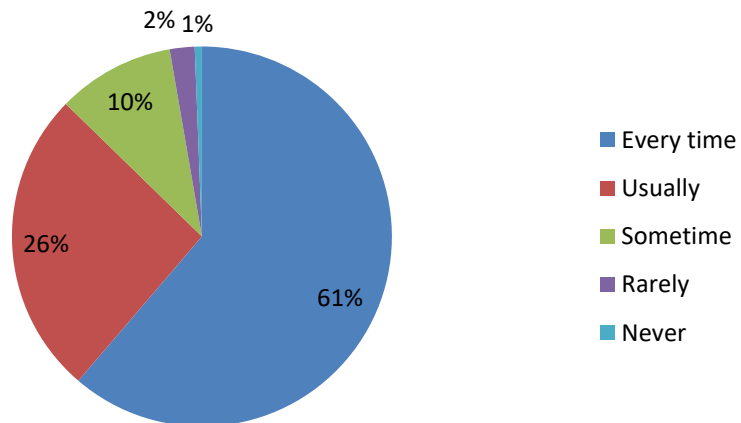
Source: Online survey data

**Fig 9. The teacher inform your competencies, course outcome, program outcome.**



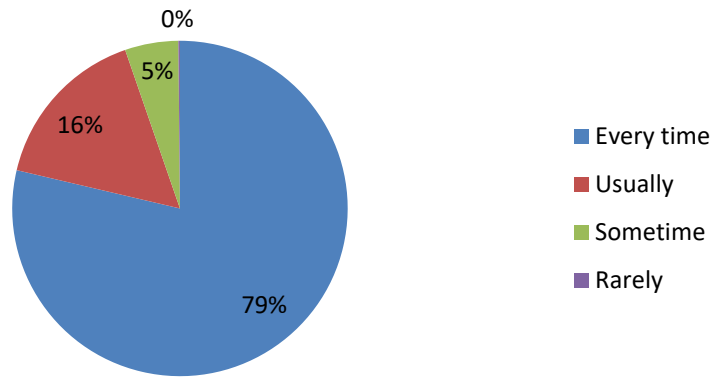
Source: Online survey data

**Fig 10. Your mentor follows up with the assigned task to you**



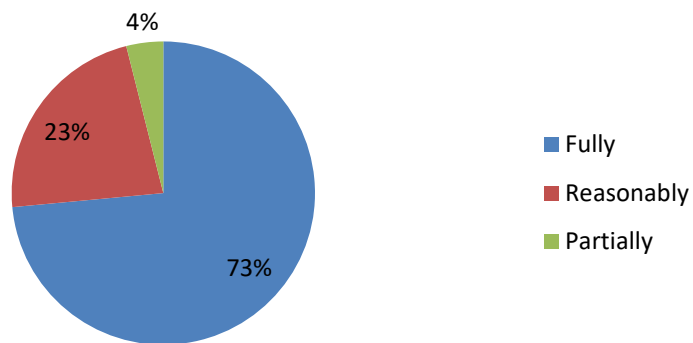
Source: Online survey data

**Fig 11. The teachers illustrate concepts through examples and applications**



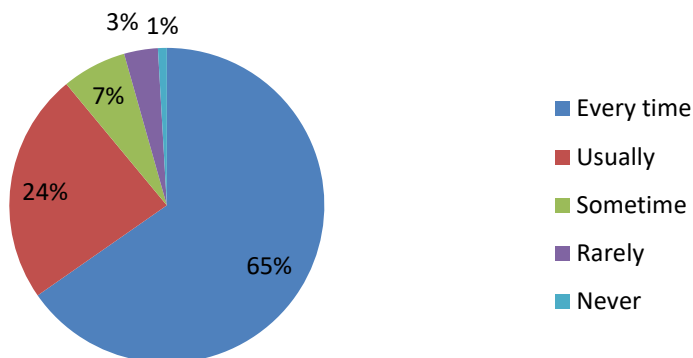
Source: Online survey data

**Fig 12. The teachers identify your strength and encourage you with right challenges**



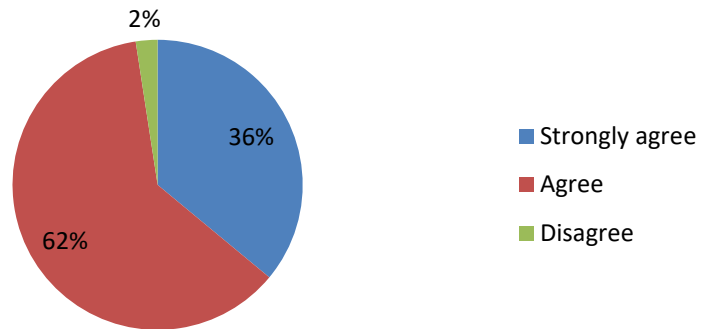
Source: Online survey data

**Fig 13. The teachers identify your weakness and help you overcome them**



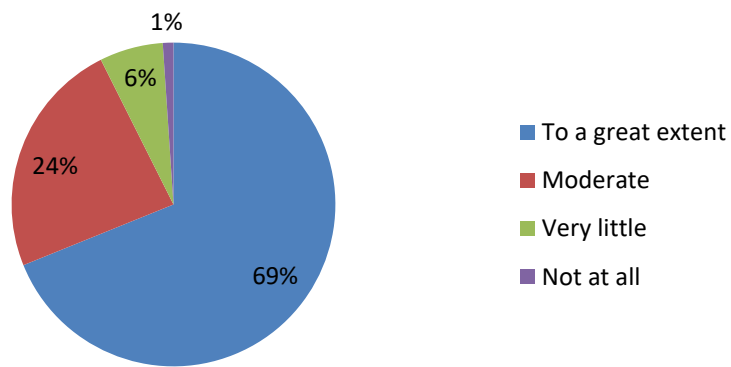
Source: Online survey data

**Fig 14. The college engages students in monitoring and review the quality improvement of teaching**



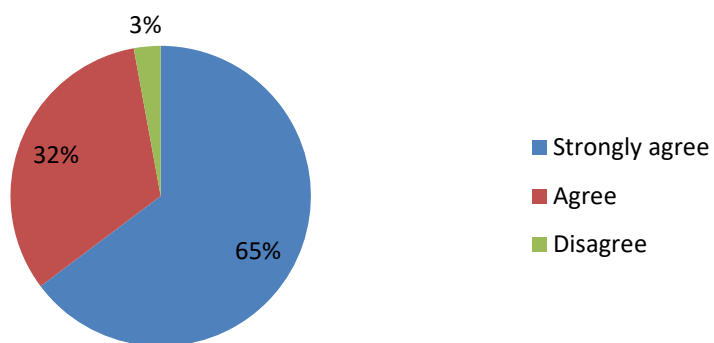
Source: Online survey data

**Fig 15. The teachers use student-centric methods like experimental learning, participative learning in teaching**



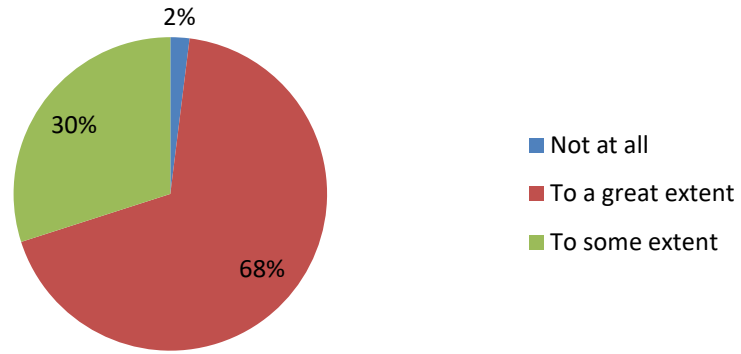
Source: Online survey data

**Fig 16. The teachers encourage you in extra-curricular activities**



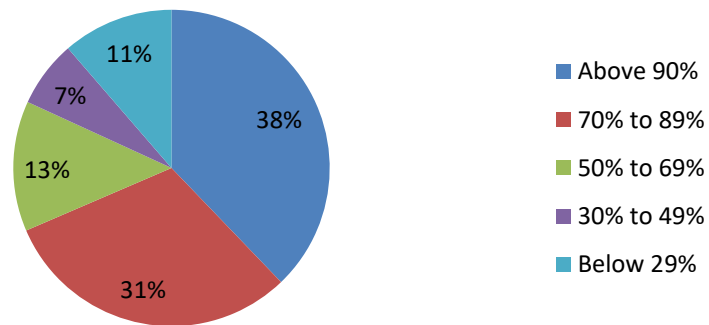
Source: Online survey data

**Fig 17. The college/teachers inculcate soft skills, life skills, etc to ready you to face the world**



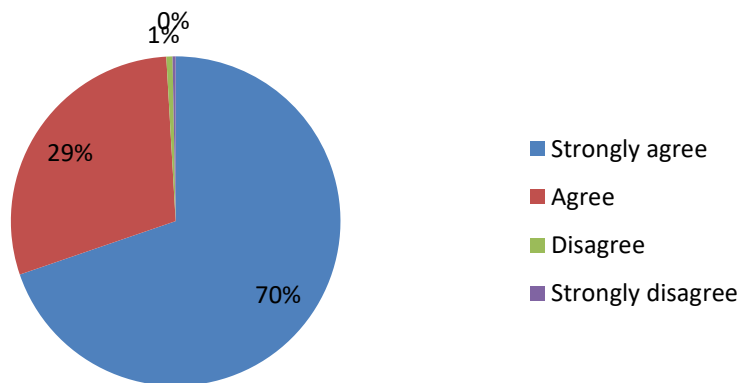
Source: Online survey data

**Fig 18. Do the teachers use ICT tools like LCD projector, multimedia in your class?**



Source: Online survey data

**Fig 19. Overall quality of teaching in the college is very good**



Source: Online survey data



### 3. Key Findings

The following key insights were extracted from the collected data:

**Coverage of Syllabus:** The survey indicated that the syllabus coverage at ADP College was deemed satisfactory by the participating students.

**Quality of Teaching:** The majority of students reported a positive experience regarding the quality of teaching at ADP College.

**Effectiveness of Communication:** Students expressed satisfaction with the effectiveness of communication channels employed by the college. Faculty-student communication was reported to be clear and accessible, ensuring seamless information flow and timely updates.

**Adequacy and Availability of Teaching-Learning Resources:** The availability and adequacy of teaching-learning resources received positive feedback from the survey participants. Students acknowledged the college's efforts in providing necessary resources such as textbooks, reference materials, online learning platforms, and technology infrastructure, facilitating their academic progress.

**4. Conclusion:** The student satisfaction survey conducted at ADP College for the academic session 2022-23 highlighted several positive aspects of the students' experiences. The findings revealed high levels of satisfaction with syllabus coverage, the teachers prepared for the classes, communication effectiveness and fairness of internal evaluation by teachers, assignments discussed by teachers, student support services and teaching quality.

### Students' Suggestions for College Improvement

During the survey, students were given the opportunity to provide their valuable suggestions and recommendations for the upliftment of ADP College. The following are the key suggestions shared by the students in response to the questionnaires:

**1. Enhancing Laboratory Conditions:** Several science students highlighted the need for improving laboratory conditions. They suggested investing in modern equipment, ensuring sufficient supplies, and maintaining a conducive environment for practical experiments.

**2. Increasing Smart Classes:** Students expressed a desire for an increased number of smart classrooms. They believed that incorporating technology into the learning process would enhance engagement and enable a more interactive and dynamic educational experience.

**3. Field Trips and Industrial Visits:** Many students emphasized the importance of practical learning experiences beyond the classroom. They recommended organizing more field trips and industrial visits to provide real-world exposure, industry insights, and hands-on learning opportunities.

**4. Establishing a Medical Store/Health Centre:** Students pointed out the need for a dedicated medical store or health centre within the college premises. They believed that having easy access to essential healthcare services and medicines would ensure the well-being of students and contribute to a healthy campus environment.

**5. Increasing Availability of Quality Books:** Students expressed a desire for an expanded collection of quality books in both the departmental libraries and the central college library.

These suggestions provided valuable insights into the areas where students felt improvements could be made to enhance their overall learning experience at ADP College. The college administration can consider these recommendations while formulating strategies for future development and growth. By incorporating these suggestions and addressing the concerns raised by the students, ADP College can further elevate its educational standards and create an environment that nurtures academic excellence, practical learning, and overall student well-being.

Received and  
forwarded to  
H/A  
JA

27/9/23  
Principal  
A.D.P. College  
Nageon (Assam)



# Online Feedback Questionnaire

[Home](#)

## Feedback of Students, ADP College

<b>Student Name</b>	<b>Gender</b>
Student Name	Select Gender
<b>Class</b>	<b>Semester</b>
Select Class	Select Semester
<b>Roll No</b>	<b>Session</b>
Roll-No	Select Session

- How much of the syllabus was covered by the teachers in your class ?
  - 85% to 100%
  - 70% to 84%
  - 55% to 69%
  - 30% to 54%
  - Below 30%
- How the teachers prepared for the classes ?
  - Thoroughly
  - Satisfactorily
  - Poorly
  - Indifferently
  - Won't teach at all
- How well were the teachers able to communicate in the class ?
  - Always effective
  - Sometimes effective
  - Just satisfactorily
  - Generally ineffective
  - Poor communication
- Fairness of internal evaluation done by the teachers.
  - Always fair
  - Usually fair
  - Sometimes unfair
  - Usually unfair
- Was your performance in assignments discussed by the teachers with you ?
  - Every time
  - Usually
  - Occasionally
  - Rarely
  - Never
- Does the college promote internship, student exchange, field visit ?
  - Regularly
  - Often
  - Occasionally
  - Never
- Did teaching and mentoring help you in social and emotional growth ?
  - Significantly

b) A little

c) Not much

8. The college provides multiple opportunities to learn and grow.

a) Strongly agree

b) Agree

c) Neutral

d) Disagree

e) Strongly disagree

9. The teachers inform your competencies, course outcome, program outcome.

a) Every time

b) Usually

c) Sometime

d) Rarely

e) Never

10. Your mentor follows up with the assigned task to you.

a) Every time

b) Usually

c) Sometime

d) Rarely

e) Never

11. The teachers illustrate concepts through examples and applications.

a) Every time

b) Usually

c) Sometime

d) Rarely

e) Never

12. The teachers identify your strength and encourage you with right challenges.

a) Fully

b) Reasonably

c) Partially

13. The teachers identify your weaknesses and help you overcome them.

a) Every time

b) Usually

c) Sometime

d) Rarely

e) Never

14. The college engages students in monitoring and review the quality improvement of teaching.

a) Strongly agree

b) Agree

c) Disagree

15. The teachers use student-centric methods like experimental learning, participative learning in teaching.

a) To a great extent

b) Moderate

c) Very little

d) Not at all

16. The teachers encourage you in extra-curricular activities.

a) Strongly agree

b) Agree

c) Disagree

17. The college/teachers inculcate soft skills, life skills etc to ready you to face the world.

a) To a great extent

b) To some extent

c) Not at all

18. Do the teachers use ICT tools like LCD projector, multimedia in your class ?

a) Above 90%

b) 70% to 89%

c) 50% to 69%

d) 30% to 49%

e) Below 29%

19. Overall quality of teaching in the college is very good.

a) Strongly agree

b) Agree

c) Disagree

c) Strongly disagree

20. Give three suggestions/observations to improve overall teaching-learning process in the college.

I.

Suggestions/Observations

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II.

Suggestions/Observations

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III.

Suggestions/Observations

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Submit Feedback

OFFICE OF THE PRINCIPAL



আনন্দৰাম ঢেকিয়াল ফুকন মহাবিদ্যালয়

নগাঁও (অসম), ৭৮২০০২

**Anandaram Dhekiyal Phookan College**

*Dr. Sadananda Payeng, M.A., Ph.D.*  
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Action Taken Report on Feedback obtained for the Session 2022-23


An Academic Council meeting was held on 13.09.2023 to review the analysis report on feedback received from students, faculty and alumni during the academic session 2022-23. The meeting resolved the following:

1. Departments will organize more number of seminar/workshop/conference to help students gain more opportunities of out of class learning.
2. Three departments will initiate skill base add on courses to give students more exposure to skill education.
3. College library should procure new books to cater to student's need in accordance with the new syllabus.

The Feedback Analysis reports 2022-23 have also been placed in GB Meeting dated 14.10.2023 and following suggestions have been made.

1. Central Library to be sanctioned with Rs. 100000/- (One lakh rupees only) to procure books with immediate effect.
2. Reset-up of internet connectivity in College library as well as rest of the college campus to be done.



  
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Principal,  
ADP College  
Nagaon .. Assam